“GYD Telemedicine Consultation”

an initiative of

GYD Clinics in partnership with Televital Inc
“Health” is a complete state of physical, mental and spiritual well-being and NOT merely an absence of disease or infirmity.

- WHO.
GYD Telemedicine Consultation

What is Telemedicine consultation?
Telemedicine consultation is to evaluate, diagnose and treat patients from a distance by health care professionals using telecommunications technology.

How to connect?
It requires an internet connection and a smart device to connect. Mobiles require Android 5.0 with 2 mbps network speed. Computer with windows 7.0/10.0 ver.

Patients choosing to leverage the benefits of Telemedicine ONLY need to click on the link in the GYD site to start the process of consultation.

Consultation now is as simple as booking a movie ticket, booking a cab, paying a utility bill etc. with features of in-person consultation!

GYD is collaborating with a highly experienced and credible technology player (Televital Inc) in the medical field to deliver the solution.
Telemedicine Consultation-Key Drivers

1. To provide a platform that enables patients to consult from the comfort of their homes, workplaces and avoid all kinds of unnecessary stress.

2. To provide a secure consultation platform to clients relocated from Hyderabad who look to GYD for continued engagement for self or their elderly dependents.

3. To focus on remediation leveraging clinical acumen rather than unnecessary tests, medication and hospitalization such that patients don’t over spend.

“In our constant pursuit of excellence, we, discovered this alternate healthcare delivery platform integrating technology with our high caliber doctors on a bedrock of health industry standard (NABL) and ethical medical practices.” We look to leverage it to provide best quality service to our esteemed clients (patients)” GYD Management.
Benefits of Telemedicine Consultation

- Transformation from **sickness care to wellness care**
- **Reduced** hospitalization and conduct of **absolutely required** tests
- Consult from **comfort of home, workplace** with least disruption to routine
- Avoid **chaotic traffic** and related stress
- Eliminates **waiting time** in clinics with definitive time slots
- Complete **privacy** maintained on consultations
- Zero **exposure** to other potentially contagious patient while in clinic
- **Access reports**, previous consultations, analytics from anywhere anytime
- Do away with hassles of **securing** paper reports, prescriptions
- Avail **home delivery of medicine** and ‘**home sampling services**’ at discounted rates
Telemedicine Consultation – Process Steps

Self Schedule
- Select Doctor
- Select from available predefined time slot
- Reschedule, Cancel Time slot

Complete Payment
- Using secure payment gateway ‘PayU’
- Complete payment

Complete Information
- Provide current problem, Allergies, Vitals per guidelines
- Upload Reports into relevant categories

Provide Consultation
- Log in to provide consultation – video and audio

Publish Prescription
- Using Digital pad prescribe and publish to patient
- Attach relevant Knowledge article

Give Feedback
- Provide objective feedback on entire service

Feedback processed by an independent body for confidentiality

Actions
- Patient
- Doctor

Support Actions
- GYD Staff

- Create and manage weekly time slots for Consultation
- Publish Time slots
- Reschedule time slot with comments
- Remind patient of consultation if not done.
- Inform Patients, rescheduling is free and upon cancellation amount paid is repaid completely. Also if GYD reschedules patient gets Rs100
- Upon request provide support to upload information
- Maintain Patient history with absolute confidentiality
- In case of delays using chat interact with patients
- If delayed beyond 10 mins reschedule time slot
- Identify Incomplete Consultations and work with patients
- Reschedule Pending Consultation cases outside of system. Communicate
- Collaborate for pharmacy and ‘Home Collection’ services

Telemedicine Consultation – Features

- Seamless process
- Highly Secure Environment

- Intuitive and user-friendly Interface with easy navigation makes the entire process of consultation simple
- Book consultation slot in less than 5 mins!!
- Continuous support from our friendly staff on all aspects of consultation
- Leverage health tips from our expert doctors for your physical wellness
- Being cloud based the application can be accessed from anywhere anytime for consultation or retrieving stored Electronic Medical Records (EMR) or leverage our education material to evaluate personal health records proactively.
- Our technology supports low bandwidth and slow internet connections
- OnlineChat for uninterrupted communication and information exchange with doctor and clinic staff

- Client information is stored in a highly secure cloud eliminating breaches. Technology solution conforms to HL7, DICOM, ICD10, HIPAA standards.
- Our reputed Payment Gateway partner ensures secure payment environment.
- Online discussion between patient and Doctor is kept confidential through encrypted live video, audio and messaging platform.
- Electronic Medial Records of patients are access controlled and confidentiality kept

- All steps: Self-Scheduling>>Payment thru secure gateway>>Uploading Electronic Medical records>>Audio-visual real-time Consultation>>Digital Prescription, of consultation cycle are online. Smart, timely notifications update clients on progress.
- Shows online/offline/busy status to each basis other’s entry into virtual consultation room.
“Snap shots” from GYD Telemedicine software
Online Chat
Reschedule / Cancel Consultation

Alerts

All patient reports stored here securely

All Digital prescriptions of individuals

Booking new consultation is a simple 3 step process

Click here for virtual audio visual consultation

Click here for virtual audio visual consultation

Click here

Book New Consultation

GYD Diagnostics and Reference Laboratories Pvt. Ltd. Padmarao Nagar, Secunderabad 500025. Ph.#. +91 9100931371. website www.gydhealth.com
Book New Consultation

Please book your consultation with your preferred doctor:

Dr. Manjunath Dinaker
Designation: MD
Speciality: Internal Medicine
Experience: 20 yrs

VIEW DOCTOR DETAILS
BOOK CONSULTATION

Please select a date from following days:

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CLICK ON AVAILABLE SLOT TO PROCEED WITH YOUR CONSULTATION

06:00 - 06:15 PM 06:15 - 06:30 PM 06:30 - 06:45 PM 06:45 - 07:00 PM
07:00 - 07:15 PM 07:15 - 07:30 PM 07:30 - 07:45 PM 07:45 - 08:00 PM

Date: 14-03-2019
Slot Selected: 07:00 - 07:15 PM
Charges: ₹ 600/-

PROCEED TO PAY
Sample of Electronic Medical Records (EMR) to be completed by patients.

Doctor - Actor

Mocking Deepa Naidu patient

Doctor - Actor

Room now. Trying to connect...

Case History  Diagnostic Reports  Treatment Plan

Present Medical Complaints

- Pain in the limbs from past 2 days. Unable to walk

Enter the complaint here and save it

Update Current Medications

Current Medications

Spraying vini 3 times a day. But no relief

Update Current Medications

Past Medical History

Heart surgery Transplant

Update Past Medical History

Medication Allergies

- Sulpha

- Adding 3/10

- Penicillin